

PROVISION Onsite Warranty Services - ADDING MORE VALUE

At ProVision, our onsite warranty services are designed to increase the value of the products at the time of purchase and to minimise disruption to business operations should the products be compromised. Our team will help you to keep downtime to a minimum and to alleviate the stress associated with faulty products. This brochure explains three of our most common onsite warranty services.

REPAIR

The sophisticated engineering and design of some products lead to certain components failing in a prescribed order. This makes troubleshooting easier. When the source of the fault is identified, our team will go to the premises and repair the product onsite.

HOT SWAP

We aim to minimise the turnaround time on faulty products. When a product fails, ProVision will go to site and swap the problem product in a timely manner.

BACK TO BASE

In the ProVision Back to Base model, our team will go to site and package the faulty product ready for freighting back to the manufacturer. When the product is repaired, our team will return to reinstall and test the product.



BENEFITS

- COST EFFECTIVE
- IMMEDIATE RETURN ON INVESTMENT
- INCREASED VALUE TO END USER = INCREASED SALES
- NATIONAL COVERAGE

- ONE PARTNER TO MAKE IT EASY
- CUSTOMISABLE SOLUTION TO SUIT YOUR BUSINESS
- COMMERCIAL AND RESIDENTIAL
- PEACE OF MIND



Complete fields below and email to: info@provisiongroup.com.au

CUSTOMER INFORMATION

* required field

COMPANY* :

CONTACT NAME* :

CONTACT EMAIL* :

CONTACT PHONE No.* :

PRODUCT INFORMATION

PRODUCT MAKE :

PRODUCT MODEL :

PRODUCT DESCRIPTION :

ONSITE WARRANTY SERVICE

ONSITE OPTIONS : ONSITE REPAIR

ONSITE HOT SWAP

ONSITE BACK TO BASE

SCOPE : [Onsite warranty repair]

[Onsite warranty swap over and repack]

[Onsite warranty removal, pack, return to site and fit off]

WARRANTY SERVICE PERIOD : 1 YEAR

2 YEARS

3 YEARS

SERVICE LOCATIONS :

e.g. Capital cities, regional, remote, Australia wide.

LOGISTICS

FREIGHT COORDINATION :

[Forward and reverse freight coordination. Does not include freight costs]

PLEASE INCLUDE

THANK YOU, WE'VE GOT IT COVERED

ADDITIONAL COMMENTS

Clear/Reset Form

Print Form

Terms and conditions apply



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We look forward to partnering with you